

Rider Survey Results (Summarized)

Enrolling in my rides program was easy:

Agree	203	91.4%	
Disagree	5	2.2%	
Neutral	14	6.3%	222 total responses

Ride coordinator confirmed request

Agree	162	75%	
Disagree	23	10.6%	
Neutral	31	14.3%	216 total responses

Driver calls to let them know ride was accepted/reminder phone call

Agree	192	88.4%	
Disagree	10	4.6%	
Neutral	15	6.9%	217 total responses

The drivers are on time and helpful

Agree	206	93.6%	
Disagree	7	3.1%	
Neutral	7	3.1%	220 total responses

I would recommend my rides program

Agree	203	91.4%	
Disagree	10	4.5%	
Neutral	9	4.0%	222 total responses

Do you consider yourself homebound?

Yes	105	49.2%	
No	108	50.7%	213 total responses

Do you ask family, friends and neighbors for rides?

Yes	158	73.5%	
No	57	26.5%	215 total responses

Does the ride program help you to continue to live in your home?

Yes	171	81.4%	
No	39	18.6%	210 total responses

Does the rides program help you keep medical appointments?

Yes	190	88.7%	
No	24	11.2%	214 total responses

Does the rides program assist you with rides to non-medical appointments?

Yes	86	40.2%	
No	128	59.8%	214 total responses